

Login Issue - "There was an issue with your MV Account"

Last Modified on 06/03/2022 4:56 pm EDT

If you attempt to login to your account and you get the the error message: "*Oops! There was an issue with your MV Account. Please contact MV Support for further assistance at help@manyvids.com. Thank you!*"; it could be occurring for several different reasons, for example too many failed login attempts.

Reach out to us at help@manyvids.com using the email attached to your MV account. In your email, please provide a full screenshot of the error message that you are getting and we should be able to assist with gaining access to your account.

If you no longer have access to that email linked to your MV account, let us know your username in your request and we'll let you know what we need on our end to verify you as the account owner!

