

How do I turn off recurring billing for a subscription such as a Club or Membership?

Last Modified on 06/20/2025 10:32 am EDT

Automatic billing on MV

On MV, some services automatically renew according to the frequency of the initial purchase. These include but are not limited to Premium Memberships, Vid Bundles and Club.

Only purchases made through RocketGate can rebill.

When making a purchase on MV, you will be notified of this upon checkout. Watch for this message to know whether a purchase is recurring:

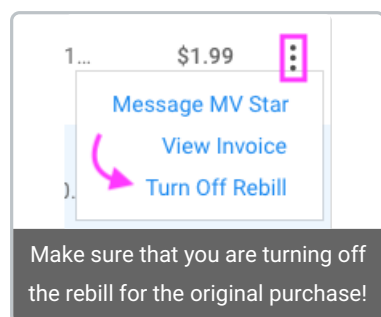


3-Month Membership
Billed in one payment of \$249
Rebilled every 3 months

Longer billing periods will need to be paid for up-front, but in exchange you get a discount on a per-month basis.

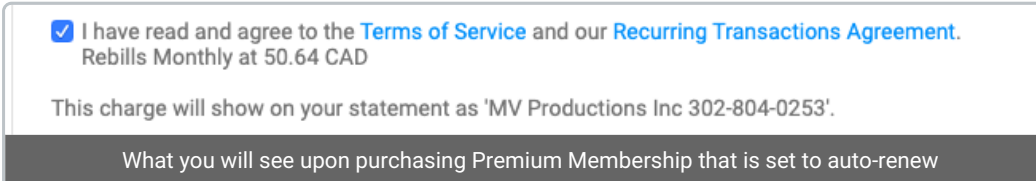
How to turn off recurring billing for Creator services

1. Go to your drop-down menu > **Purchase History**
2. Locate the **original purchase**
3. Click the 3-dots to the right of the **original purchase**
4. Click <Turn Off Rebill>



Turning off recurring billing for Premium Membership

To check if your Premium Membership is set to auto-renew, the "**My Billing Options**" will display under Settings in your profile.



☒ I have read and agree to the [Terms of Service](#) and our [Recurring Transactions Agreement](#).
Rebills Monthly at 50.64 CAD

This charge will show on your statement as 'MV Productions Inc 302-804-0253'.

What you will see upon purchasing Premium Membership that is set to auto-renew

To deactivate your recurring billing:

1. Go to the drop-down menu
2. Settings
3. Scroll down and view "**My Billing Options**"
4. Deselect the checkbox "Set your Premium Membership to Auto-Renew"
5. Click <Save>

My Billing Options

Your 1 month Premium Membership is set to renew

☐ Set your Premium Membership to auto-renew

[Save](#)

Un-check the option to auto-renew then click SAVE

Once you hit <Save>, you will see a pop-up on the upper right confirming that you will no longer have this membership renewed/rebilled.

